

CABINET MEETING**Tuesday, 25 February, 2014**

Present:-

Councillor Gilby (In the Chair)

Councillors	Blank King Ludlow	Russell Serjeant
Non Voting Members	Brown Hill Hollingworth	Huckle Martin Stone

*Matters dealt with under Executive Powers

**165 DECLARATIONS OF MEMBERS' AND OFFICERS' INTERESTS
RELATING TO ITEMS ON THE AGENDA**

Councillor Russell declared an interest, as a user of Queen's Park Sports Centre, in respect of Minute No. 173, and left the meeting during discussion of this item.

166 APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillors Burrows and McManus.

167 MINUTES**RESOLVED –**

That the Minutes of the meeting of Cabinet held on 18 February, 2014, be approved as a correct record and signed by the Chair.

168 FORWARD PLAN

The Forward Plan of key decisions for the four month period 1 March, 2014 to 30 June, 2014 was reported for information.

***RESOLVED –**

That the Forward Plan be noted.

169 FEES AND CHARGES FOR OUTDOOR RECREATION PROVISION 2014-15 (E000)

The Head of Environment submitted a report setting out proposed fees and charges for outdoor recreation facilities, to take effect from 1 April, 2014.

***RESOLVED-**

- (1) That the charges set out in Appendices A and B to the report be approved and introduced for the financial year 2014/15.
- (2) That the Head of Environment, in consultation with the relevant Executive Member, be authorised to revise the approved Fees and Charges where threats to income generation emerge or opportunities to raise additional income arise, which are in line with the Council's general principles for charging.

REASONS FOR DECISION

1. To set the Council's fees and charges for Outdoor Recreation provision, with effect from 1 April, 2014.
2. To contribute to improving the Council's overall financial position and reduce the overall cost of recreation provision by the Council.

170 TRADE WASTE AND MISCELLANEOUS FEES AND CHARGES 2014/15 (E000)

The Head of Environment submitted a report setting out proposed charges for the collection and disposal of trade wastes and other miscellaneous environmental fees in 2014/15.

***RESOLVED-**

That the revised charges for trade wastes and other miscellaneous environmental fees for 2014/15, as detailed within the report and at Appendices A and C to the report, be approved.

REASON FOR DECISION

To set the Council's trade waste charges and other miscellaneous fees for the financial year 2014/15 in accordance with financial regulations.

171 HOUSING REPAIRS BUDGET 2014/15 (H000)

The Housing Service Manager – Operational Services Division submitted a report on the Housing Repairs Budget for 2014/15.

***RESOLVED-**

(1) That the Housing Repairs Budget for 2014/15, as set out at Appendix 1 to the report, be approved.

(2) That the Operational Services Manager be authorised to vire between responsive repairs budget heads in order to manage and respond to fluctuations in tenant-led or weather dependent repairs.

REASONS FOR DECISION

1. To permit required maintenance of the Housing Stock.
2. To support working with tenants through the Tenant Participation Strategy.
3. To support the Council's Vision and Corporate Plan.

172 TENANT SATISFACTION 'STAR' SURVEY RESULTS (H000)

The Housing Service Manager – Business Planning and Strategy submitted a report on the results of the Survey of Tenants and Residents (STAR) carried out in November, 2013 and recommending a future programme of surveys monitoring satisfaction with the Housing Service.

The Survey of Tenants and Residents was a voluntary undertaking which had replaced the mandatory Standardised Tenants Satisfaction Survey (STATUS). The requirement to complete a STATUS survey every three years had been removed by the Government in 2010.

The housing performance benchmarking company HouseMark had developed the STAR survey to provide housing providers with a means of comparing satisfaction with their services. The Council's Policy Team had undertaken the survey on behalf of housing services.

Details were given of the results of the survey, which had shown a rise in overall satisfaction with the service from 77.4% in 2008 to 87.5% in 2013.

Housing Management and the Tenants Executive planned to use the survey results to identify any areas for improvement, and prepare an action plan for addressing these.

***RESOLVED-**

- (1) That the improvement in tenant satisfaction since the previous survey was completed in 2008 be noted.
- (2) That a further report be brought to Members identifying any areas for improvement and associated actions arising out of the survey.
- (3) That agreement be given to Housing Services commissioning the Council's Policy Team to carry out the STAR Survey every two years.

REASON FOR DECISION

To ensure that more timely and accurate satisfaction data is available.

173 FEES AND CHARGES FOR SPORT AND LEISURE 2014-15 (L000)

The Head of Environment submitted a report setting out proposed fees and charges for Sport and Leisure facilities to take effect from 1st April, 2014.

The report also covered proposed changes to casual and block bookings, the Leisure Pass name and membership packages, the two tier pricing system, concessionary memberships, booking times and guidelines for charging.

***RESOLVED-**

- (1) That the charges set out in Appendix E to the report be approved and introduced for the financial year 2014/15.

(2) That the proposed changes to Casual and Block Bookings, Leisure Pass name and membership package/benefits, and to the removal of two tier pricing, be approved.

(3) That the proposals for Concessionary charge eligibility be approved, as outlined in Appendix A2 to the report, and that the Concessionary membership be refreshed as Change4Life membership as part of Active Chesterfield.

(4) That the proposal for amendment of booking times in the Sports Halls and Squash Courts at Queens Park Sports Centre to 45 minutes be approved.

(5) That the refreshed guidelines for charging for services, as outlined at Appendix A2 to the report, be adopted.

(6) That the Sport and Leisure Manager, in consultation with the Head of Environment and the Executive Member for Leisure, Culture and Tourism, be authorised to revise the approved fees and charges where threats to income generation emerge and/or opportunities to raise additional income arise, in line with the Council's general principles for charging.

REASONS FOR DECISIONS

1. To set the Council's fees and charges for Sport and Leisure Indoor and Outdoor facilities with effect from 1 April, 2014.
2. To contribute to improving the Council's overall financial position and reduce the overall cost of Sport and Leisure provision by the Council.
3. To support the Council's delivery of Great Place, Great Service corporate priorities for visitors to and residents of Chesterfield Borough.
4. To improve customer service, the service programming and overall participation levels of Sport and Physical activity in the borough.